



## INSTALLMENT PAYMENT POLICY

We recognise in the current climate that some flexibility may be needed for members wishing to sign or resign at STAR with regards to payment being required in full as per our usual terms and conditions.

Although we do not offer personalised discounts, as the membership packages are already heavily discounted based on the standard pay as you go price for personal training, we are able to offer installment plans on our **personal training packages** only.

Below details the **maximum number of installments and frequency** of payments we can facilitate per membership type:

- Bronze Membership - Two payments of 2,700,000vnd, payments required on sign up and session 6.
- Silver Membership - Three payments of 4,800,000vnd, payments required on sign up, session 12 and session 24.
- Gold Membership - Four payments of 4,375,000vnd, payments required on sign up, session 10, session 20 and session 30.
- Platinum Membership - Four payments of 7,500,000vnd, payments required on sign up, session 20, session 40, session 60

Installment plans cannot be applied to any promotional memberships, special offers, group class memberships, self-defense membership or short term membership options.

STAR reserve the right to suspend memberships and booking access when timely payment is not made.

Late or short payments will incur a daily charge of 200,000vnd.

STAR reserve the right to withdraw this service option at any time.